



MMHA Roles & Responsibilities

Role: Grievance Director

Description:

This role is a part of the Mitchell Minor Hockey Association (MMHA) Board of Directors. The Grievance Director will support all Board activities and act in a professional and respectful manner always. The Grievance Director will communicate with parties in the event of a conflict to find a solution in accordance with the MMHA Code of Conduct and Hockey Manitoba Constitution, Regulations, and Rules Handbook. The Grievance Director will support all Board activities and act in a professional and respectful manner.

Qualifications

- Previous experience acting on a Board
- Patience and ability to mediate neutrally
- Respect in Sport for Activity Leaders certification

Responsibilities

- Available to listen and mediate as a neutral party with any concerns within the Mitchell Minor Hockey Association.
- When the Code of Conduct is violated, the Grievance Director is responsible for intervening. Examples of this are but are not limited to: incidences at tryouts, parent, coach, or player misconduct, suspensions etc.
- Attend all MMHA board meetings

Time Commitment

- Depends on issues that arise throughout the season.